

Il mercato dei servizi It in Italia

Valori assoluti milioni di euro	2002	2003	2004E	2005E	2006E
It consulting	399,8	364,0	334,0	310,0	290,0
Servizi professionali	3.343,2	3.070,1	2.963,3	2.983,7	3.063,5
Training	540,0	514,0	510,0	516,0	524,0
System integration	1.117,0	1.002,8	950,0	940,0	945,0
Project service	5.400,0	4.950,9	4.757,3	4.749,7	4.822,5
Processing	602,4	576,2	558,0	546,0	542,0
Outsourcing	3.260,0	3.370,0	3.328,4	3.291,6	3.301,3
Hosting/Housing/Asp	311,0	305,0	306,0	310,3	318,0
Application management	269,0	277,0	285,3	295,0	306,0
Enhanced support service	477,6	473,9	470,0	465,4	460,2
Manutenzione hardware	705,0	660,0	620,0	577,0	536,0
Management service	5.625,0	5.662,1	5.567,7	5.485,3	5.463,5
Totale servizi	11.025,0	10.613,0	10.325,0	10.235,0	10.286,0